



6 Month Market Research & Customer Support, Portuguese speakers Internship

(RALMR1310)

PLEASE READ CAREFULLY BEFORE CONTINUING.

ESPA or European Student Placement Agency is a recruitment agency whose goal is to find high quality internships for European students and recent graduates in the UK. We work closely with our host companies to ensure the positions provide the candidates with a great experience, both professional and personal.

REQUIREMENTS: ESPA vacancies are open to all EU passport holders able to travel to the UK for an educational work placement, without the need for visa documents. You have to still be a student or have graduated in the last 12 months. Any student who is unsure of their visa situation should check with their university before applying.

BENEFITS: All ESPA's services are **free** for students and alumni. The benefits are:

- 1) Paid Accommodation.
- 2) Paid Utility Bills (electricity, gas, water and council tax) + Internet Access
- 3) Commuter travel to work (accommodation will be found within an acceptable commuting distance from the workplace, if that requires more than a sensible walk then a bus/train ticket will be provided).

This will be sourced and managed on your behalf by ESPA. **These benefits have an approximate value of 700€-1000€ per month (depending on location).**

There is no salary over and above the benefits offered, unless specifically stated.

To know more, please visit: www.espauk.com

The Host Company

This digital solution provider is offering a breakthrough cloud-based CRM tool. They are focusing on the healthcare industry. Their disruptive solution is already deployed in US and UK with a view to expanding this offer to other European markets as well as emerging markets.

Role

Due to a new presence in the Brazilian market, this agency is seeking for a strong candidate capable of performing **Market Research activities** by gathering feedback from the CRM users and then communicate results to the agency technical team. The goal is to tailor this solution to the users' needs to maximise the user adoption.

Location

Bath. A world-heritage city in the South West of England which hosts two great universities. It has wonderful cultural experiences and is just 1.5-hour train journey from London and a 15-minute train journey from the vibrant city of Bristol.

Duration

6 months

Start date

As soon as possible.

Languages

Portuguese native with a good spoken and written English level (B2/C1) onwards.

Tasks

- Reach out to CRM users (practitioners) to get their feedback.
- Assist users to gain maximum benefits from the platform.
- Communicate users' feedback to the agency technical team.
- Checking with CRM users if changes are relevant and well communicated.
- Be a key part of the happy, hard-working team.
- Other activities that might come due to the nature of a Research & Development position.

Personal Skills

- Excellent communication skills (via phone and email especially).
- Excellent organizational and management skills.
- Confidence in order to express ideas and to explain the CRM benefits.
- Proactivity and ability to develop self-work.
- Being a super team member.
- Goal oriented and ability to work autonomously.

How to apply

STEP 1) Please, register with us at <http://www.espauk.com/students/register-with-us>

STEP 2) Please, send an email to portal32@espauk.com with the reference code **RALMR1310** attaching your CV as a pdf file. A cover letter is always helpful.

Are you eligible?

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